

Report to:	HEALTH AND WELLBEING BOARD
Date:	23 January 2020
Reporting Member/ Officer:	Cllr Eleanor Wills, Executive Member for Adult Social Care and Population Health Debbie Watson, Assistant Director of Population Health
Subject:	HEALTHWATCH ANNUAL REPORT 2019
Report Summary:	The Annual Report outlines 2019 activities and outcomes delivered by Tameside Healthwatch and future plans for 2020.
Recommendations:	The Health and Wellbeing Board are asked to note the annual report.
Corporate Plan:	Healthwatch is a governmental statutory mechanism intended to strengthen the collective voice of users of health and social care services and members of the public, both nationally and locally. As such Healthwatch aligns to all priorities within the Corporate Plan.
Policy Implications:	The ambition underlying the introduction of health and wellbeing boards was to build strong and effective partnerships which would lead to improved commissioning and delivery of health and social care services across the NHS and local government. Healthwatch are included as a key member of the Board as an independent champion for people using local health and social care services.
Financial Implications: (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	Members should note that the annual contribution to Tameside Healthwatch (£0.136 million) is financed via the revenue budget of the Operations and Neighbourhoods directorate of the Council via a contract with Action Together. It is essential that contract monitoring arrangements are in place to ensure the annual contract realises value for money and delivers expected outcomes and priorities, and that these are appropriately evaluated and reported to Members.
Legal Implications: (Authorised by the Borough Solicitor)	Healthwatch England was established as an effective, independent consumer champion for health and social care. It also provides a leadership and support role for the local Healthwatch network. NHS England and Healthwatch England share a common goal of making sure that the interests of consumers are at the heart of everything we do. In June 2015, NHS England and Healthwatch England signed a Memorandum of Understanding signalling their commitment to working together and challenging each other when necessary to support the shared purpose of improving health and wellbeing outcomes for consumers, including patients, carers, families and communities. This report sets out how this is being addressed locally.
Risk Management:	Failure to consider the feedback and recommendations of Tameside Healthwatch will leave the system weaker and less responsive to residents.

Background Information: The background papers relating to this report can be inspected by contacting Liz Windsor Welsh, Chief Executive, Action Together



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